



Two years ago, gathered around the Thanksgiving table, my family began planning a reunion for the summer of 2025, based on the 200th anniversary of our family's arrival in Canada. I'm thrilled to share that all the coordination and effort paid off beautifully, but of course, it pales in comparison to the planning and courage it took for our ancestors to cross the North Atlantic two centuries ago.

In 1825, my mother's family (the Youngs) departed from the Port of Cork in Ireland aboard the *John Barry*, as part of a nine-ship emigration effort (The Peter Robinson Expedition) that brought nearly 2,000 Irish settlers and 500 families to Canada. They endured a long and arduous journey with stops in Quebec City, Kingston, Cobourg, and Scott's Plains (now Peterborough), before settling 15 miles upriver, and naming the area 'Young's Point', where my mother still lives today.

That same year, my father's family (the Clarks) also arrived in Canada after departing from the Port of Cork, and they established themselves in the St. Anicet/Huntingdon region of Quebec, where they began farming and laid down roots - marked by a family graveyard that remains in the area.

In early August, hundreds of people converged on Young's Point to attend the 200th anniversary celebration, serving as a reminder of where we came from, and to look at where everybody is now and to think about how different our lives would be if our ancestors had made different choices. Thirty of my family members stayed for a week, so I got to meet new members of the family (some young and some a bit older), and to see people I had not seen for decades. We made many new memories and added a few stories to the family legacy that will be passed on to future generations.

Wishing you all a wonderful memory-making upcoming long weekend with family and friends.

~ David Clark, President

AND SPEAKING OF LEGACIES & MILESTONES...



As I reflect on my family history, it would be remiss not to pause and honour one of our own as they reach a significant career milestone.

Please join me in congratulating Kevin Leonard, our Chief Operating Officer, on an incredible 35 years of unwavering dedication and service to Huronia Alarm & Fire Security Inc.

Kevin began his journey with Huronia on August 20th, 1990, as an Alarm Technician, and his commitment and leadership have been instrumental in shaping who we are as a company today.

HURONIA LABOUR DAY HOURS OF OPERATION

Please take note that Huronia will be CLOSED on Monday, September 1st, 2025, and will re-open on Tuesday, September 2nd. The monitoring station will remain open without interruption, and 24/7 emergency support is available if required.

REMINDER: MONITORING STATION CONTACT NUMBERS REMAIN THE SAME, AND SHOULD BE ADDED TO YOUR FAVOURITES

Last month we [shared news](#) about our new strategic partnership with Armstrongs (Canada) Monitoring, who is now providing dispatching services on our behalf.

Here's the information you need to report a false alarm, to put your system on test, to make monitoring account changes, and to add our numbers to your contact list as a favourite.

Reporting a False Alarm / Putting Your System On Test

Call the Monitoring Station at 1.888.363.9311 or 705.527.9311 or 705.444.2287 or 705.385.8395, and press 1 for false alarms or 2 to put the system on test. **Have your Account Number or your service address (with accurate spelling of the street name) ready, along with your passcode to validate you as a user.**

For Monitoring Account Changes

If you need to make changes to your monitoring account, update passcodes / passwords, call down lists, vacation notices, etc., please continue to email monitoring@huroniaalarms.com and one of Huronia Alarm's team members will be able to assist you.

To Contact Security Customer Service

You can reach our security customer service team at: 1.844.363.9311 or 705.792.9311 or 705.445.4444 or 705.645.4108 ext. 6623, or by email at securityservice@huroniaalarms.com.

Please add our numbers to your contact list and share these details with your other trusted contacts (i.e. other property keyholders, property managers, etc.).

1. Best practice is to **set up Huronia Alarms Monitoring as its own contact** in your address book.

2. Then **add the following telephone numbers:**

- Calls from the monitoring station will show on your call display as **705.527.9311** (same as before)
- Burglary text messages will show on your call display as **587.609.5874** (new service)
- Security Customer Service remains as - **1.844.363.9311** or **705.792.9311** or **705.445.4444** or **705.645.4108** ext. 6623

3. Make the entire contact (Android Device) a favourite, or for iOS devices, add the contact and outgoing phone number and the text message number as favourites.

By making these additions to your mobile device, when the monitoring station calls or texts, it should ring through even if your phone is set to do-not-disturb or silent. You may

need to configure your do-not-disturb setting on your device to allow for favourites to come through on Silent or Do Not Disturb mode.

[Click here to read the entire news release and to learn about best practices for sending/receiving information to/from Huronia Alarms.](#)

MONITORING STATION WILL NOT CALL IF A VALID USER DISARMS THE SYSTEM

We've received several inquiries from customers wondering why they weren't contacted after an alarm had been triggered and then immediately disarmed by a valid user.

As part of our new policies and procedures, the monitoring station will not call regarding an alarm if a valid user disarms the system before the operator is able to make contact.

For example, if a valid user triggers an alarm but disarms the system shortly thereafter, the monitoring station receives an "Opening After Alarm" signal from the alarm system. This indicates that the situation has been resolved, and no further action is required.

Questions about this procedure? Please email securityservice@huroniaalarms.com.

VACATION REMINDER: SHARE WISELY & STAY SAFE

Heading out on holiday this upcoming long weekend? Remember to hold off on posting your vacation photos until you're back home. According to a recent Allstate survey, nearly one-third of Canadians share their travel plans or photos while away, unintentionally alerting potential thieves that their homes are empty. To protect your privacy and security, we recommend that you:

- Wait until you return to post photos online.
- Remove geolocation data from images (check your phone's privacy settings).
- Avoid sharing personal details like street addresses, license plates, or travel documents.
- Keep sensitive info—like passports and boarding passes—off social media entirely.

FIRE DANGER RATINGS: KNOW YOUR LOCAL RATING

As we head into the long weekend, we urge everyone spending time in cottage country to check their local fire danger ratings. Please be aware that any burning violations may result in fines—let's all do our part to keep our communities safe. We encourage you to check the fire danger rating in your local area, as these fire ratings are not limited to the Muskoka region.

For the up-to-date fire rating, please visit your municipality's website or call: 1-877-847-1577

Bracebridge – [click here](#).
Township of Georgian Bay – [click here](#).
Gravenhurst – [click here](#).
Huntsville – [click here](#).
Lake of Bays - [click here](#).
Township of Muskoka Lakes – [click here](#).

CAREER OPPORTUNITIES:

ALARM TECHNICIAN, AV TECHNICIAN, CFAA FIRE SAFETY TECHNICIAN

Some of our best leads have come from our customers, so we are reaching out again to ask for your help finding some new members to join the Huronia Alarm & Fire Security Inc. team!

Alarm Technician: we have availability in Utterson (our Muskoka location). We are specifically looking for individuals who have been certified through the Canadian Security Association's (CANASA) Alarm Technician Course (ATC). The Alarm Technician will be responsible for the installation and pre-wiring of structured cabling, audio video cabling, and related equipment for security alarm card access systems, fire alarm devices, CCTV and IP camera systems, structured cabling termination, and audio component installations. The Alarm Technician will be responsible for providing instructions to clients/users in operational procedures and maintenance of equipment and will, at times, and as directed, meet with builders, contractors, trades people and owners to discuss progress or challenges.

Audio Video Technician: as an Audio Video Technician at Huronia Alarm & Fire Security Inc., you'll be based in our Collingwood office and travel to customer locations in Grey County, Simcoe County, and Muskoka & Parry Sound. You'll work closely with our Audio Video and Alarm Security teams, taking on responsibilities such as the installation of audio video wiring and related infrastructure and hardware, installation of audio video equipment including home theatre systems and networks, providing on-site customer support, and troubleshooting audio video related issues. We're looking for someone with 3 to 5 years of related experience, and we're committed to supporting your professional development.

CFAA Fire Safety Technician: working out of our Utterson (Muskoka) office, you'll be responsible for installing, repairing, servicing, inspecting alarm systems, fire extinguishers, emergency lighting, and sprinkler systems. You will work closely with other Fire Safety Technicians, Schedulers, and the Fire Safety Manager. Some of the requirements include: Canada Fire Alarm Association (CFAA) Technician License, 3 to 5 years related fire alarm experience in Ontario, knowledge of fire alarm systems and troubleshooting experience, including OBC and OFC Codes and Standards. Kitchen suppression certification is an asset. Good communication skills and computer skills. Ability to work on-call on a rotating basis.

We offer a competitive hourly rate (based on related work experience), extended health and dental benefits, RRSP contribution, company vehicle, continuous training and development, uniforms, safety equipment/tools, on-call/overtime pay and the opportunity to work with a great group of people!

If you're interested in this exciting opportunity, we'd love to hear from you. Simply send an email to hr@huroniaalarms.com or contact our Human Resources department at 705-445-4444 ext. 1113. We look forward to receiving your application!

We offer an incentive for leads that create viable employment opportunities for our company: three months of free monitoring for the lead, 12 months of free monitoring if we employ the lead through their probationary period, and an additional 24 months of free monitoring should the lead remain employed after one year of continuous service.



Huronia

Safe. Secure. And Sound.

Security & Monitoring
Fire & Safety
Audio Video
Lock, Key & Safe

huroniaalarms.com



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